

General Dynamics Itronix Launches New GDAssure™ Program that Certifies Customer Computer Systems Prior to Installation

-- Program offers unprecedented level of assurance that new rugged computer systems will work successfully when deployed across the customer's enterprise --

SUNRISE, Fla. — General Dynamics Itronix introduces the new GDAssure™ Solution Validation and Installation Certification Program that evaluates and certifies that a customer's rugged computer, software and peripherals operate as they are intended in a simulated day-to-day operating environment. The GDAssure program reduces the time and costs associated with a computer system that, once installed, fails to operate correctly.

The program assembles a team of engineers, system architects and others who test and evaluate various aspects of a system's configuration and performance. An analysis might include the evaluation of wireless accessories including printers, bar code scanners, GPS modules, operating software and mounting hardware for vehicle installations. Testing can also incorporate vibration, shock, drop, extreme operating temperatures and other tests based on a system's configuration and operating environment. The final analysis documents the components that worked as intended and those that need to be re-evaluated.

“This program is useful to a wide range of government, public safety, utilities, transportation and other organizations that expect their computer-based systems to successfully and efficiently operate across the enterprise, with minimal impact on their day-to-day operations,” said Frank Romeo, solutions & services marketing manager for General Dynamics Itronix.

The GDAssure Solution Validation and Installation Certification Program is available as part of a sales contract and takes from 60 to 90 days to complete.

GDAssure Solution Validation and Installation Certification Program is part of the General Dynamics Itronix GDAssure Service portfolio that offers a variety of lifecycle, professional and managed services, including:

- Standard three-year warranties;
- Enhanced warranty programs;
- No Fault Max full warranty coverage;
- Advanced Exchange (swap-out repair);
- Battery Maintenance;
- Gold Disk Load;
- Asset Tracking & Management;
- Customer Service Account Management;
- Product Disposal services; and
- Customized Packaged Solutions.

General Dynamics Itronix is a leading developer of wireless, rugged computing solutions for mobile workers, offering a full range of field computing systems, including full-sized laptops, ultra-mobile notebook PCs and tablet PCs. The company is part of General Dynamics C4 Systems, a business unit of General Dynamics (NYSE: GD). Additional information is available at www.gd-itronix.com.

General Dynamics, headquartered in Falls Church, Va., employs approximately 91,700 people worldwide. The company is a market leader in business aviation; land and expeditionary combat systems, armaments and munitions; shipbuilding and marine systems; and information systems and technologies. More information about General Dynamics is available online at www.generaldynamics.com.

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